

Blackstone Public Library

Strategic Plan FY23 – FY27



**Compiled by:
The Board of Library Trustees
Blackstone, Massachusetts
September 2022**

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Strategic Plan
FY23 – FY27**

**Approved by
The Board of Library Trustees**

September 2022



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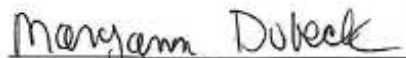
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Mission Statement

The Blackstone Public Library provides materials and services to all patrons in their pursuit of informational and recreational enrichment. The Library strives to inspire all patrons toward a love of reading and learning and actively supports and cooperates with our school libraries. The Blackstone Public Library is dedicated to being an integral part of the community where people of all ages can meet in a friendly, accessible, and comfortable environment.

Introduction

The previous strategic plan (long range plan) on file with the Massachusetts Board of Library Commissioners was filed in September 2018. It was successfully completed in 2022. The Library Trustees' focus is now expanding outreach and increased circulation with library services and programming to the residents of Blackstone as later detailed in this report.

Methodology

The collection of data for this report is based on several variables:

- The Library Director posted a digital Long Range Plan Survey for the public on the library's website and Facebook page. Paper copies of the survey were left on the Library's counter, at the Senior Center, and various public spaces in town. Copies of the survey and results can be found in the addendum.
- The Library staff conducted casual interviews with patrons at the circulation desk which asked the patrons what needs the library was not meeting for them.
- The COVID-19 pandemic, which began in March 2020 changed the landscape of the Library and impacted patron services. Staff members and Trustees learned much from the adaptations during this time and from patron requests and feedback. Curbside delivery, home delivery, and online resources became core components of library operations. The past two years reinforced that expanded outreach in any form must continue. Libraries cannot afford to be static and expect people to come to them. We have to anticipate and adapt to the needs of our community. Staff members have to be encouraged to transform their programming and be creative with outreach.
- ARIS results have shown a marked decrease in circulation of materials within the Library, most markedly books and DVDs. However, eBooks and eAudio circulation; and the use of online tools has increased, especially during the 2020 and 2021 calendar years.
- The library offered a Strengths, Opportunities, Aspirations, Results (SOAR) program via Zoom in the spring of 2022, but had to cancel this due to low attendance.

Community and Library Information

Blackstone, Massachusetts covers 10.97 square miles and lies 37 miles southwest of Boston, Massachusetts. It is within the historic Blackstone River Valley and is part of the Blackstone River Valley National Corridor. Blackstone maintains a rural landscape on the banks of the Blackstone River. Blackstone is bordered by Bellingham to the east, Mendon to the North, Millville to the west, and Woonsocket and North Smithfield, RI to the south.

The town of Blackstone was incorporated in 1845 after years of petitions and discussions by the members of the South Parish of Mendon. Even at that time the residents were striving to create new markets and a new center for human interest. Blackstone grew from an agrarian parish community into an incorporated town that featured prominently in the industrial growth for Massachusetts throughout the mid and late 1800s. In 1850, one of the largest textile mills in the country operated along the Blackstone River and, not long after, a second mill was opened. Blackstone experienced continued industrial growth into the early 1900s, but the Great Depression and changes in the economy soon affected the town as it did in the rest of the country. The last mill in Blackstone closed by 1930 and the town of Blackstone began the shift into a bedroom community.

Today Blackstone is classified as a rural economic center by the Massachusetts Department of Education. It is known as a residential community for the cities of Boston and Worcester, MA, and Providence, RI. Current growth regulations provide a rural community for residents and help to maintain open space preservation. Traditionally, Blackstone's leading citizens have valued education, equality, and new ideas. These strong New England values continue to influence growth and expansion of this town.

Blackstone is a small country town with a count of 9,046 residents per the Town Clerk. This is a decrease of 162 residents from 2020 census population of 9,208. According to the Town's Assessor, "The Tax Rate for Fiscal 2022 is \$17.90 per thousand of valuation. This is a decrease of \$.82 from the FY21 which was \$18.72 per thousand of valuation. The town of Blackstone's general fund budget for FY23 is \$28,181,515. The FY23 total budget with enterprises was \$30,542,393. Blackstone Public Library's operating budget for FY23 is \$581,476. Library spending per capita, per person is \$64.27.

The Blackstone Public Library stands at 86 Main Street in Blackstone. The building is entering its eighteenth year since construction. The building is 16,897 square feet and is ADA compliant. It has a 3,688 square foot children's room which includes a craft/program room, shelving for material, and a children's sized restroom. The adult area provides comfortable seating, computer carrels, and shelving for materials. The young adults enjoy group seating, and study tables with computers. The shelves are filled with recreational and curriculum based materials. There are two quiet study rooms, a historical document room, a meeting room that accommodates 80 people, and a kitchen attached to the meeting room. The staff area is separated from the public areas to provide privacy for staff. This area includes a spacious technical services room, offices for the Director and Children's Librarian, a staff break room and restroom.

The building sits within a historical overlay district for Main Street, Blackstone. The building exterior is granite and brick to comply with Massachusetts Historic Commission guidelines for this historic district. It is a beautiful addition to Main Street. The exterior is nicely landscaped and provides 43 parking spaces for patron use. There is a book drop for public use.

The Library is open 35 hours per week. The library maintains the same hours all year long:

Sunday	Closed
Monday	9 A.M. to 8 P.M.
Tuesday	12 P.M. to 8 P.M.
Wednesday	Closed
Thursday	12 P.M. to 8 P.M.
Friday	10 A.M. to 2 P.M.
Saturday	10 A.M. to 2 P.M.

There are 15 currently staffed library positions:

- One full-time Library Director
- One full-time Children's Librarian/Assistant Director
- One full-time Senior Library Technician/Head of Circulation
- One part-time Young Adult Librarian
- One part-time Adult Services/Reference Assistant
- Four part-time Shift Supervisors
- One part-time Outreach Assistant
- Three part-time Circulation Library Technicians
- One full time Custodian
- One substitute Custodian

Full time for union and non-union employees is 33.5 hours per week. The Young Adult Librarian position is 18 hours per week (This is an increase of two hours since the previous fiscal year). The Adult Services/Reference Assistant is 18 hours per week, Shift Supervisor positions are 18 hours per week, the Outreach Assistant is 10 hours per week and the part-time circulation positions average between 5 to 18 hours per week.

As of July 2022, the Library's collection contains 71,879 items. This copy count includes print materials, magazines, audio books, music CDs, DVDs, videos, and Library of Things items. Counts do not include Overdrive titles purchased for C/W MARS.

The total number of registered borrowers as of July 2022 is at 5,359. This includes town residents, residents of other towns with certified libraries, and out of state cardholders. The number of borrowers, who are residents of Blackstone, is 4,859.

The Blackstone Library is part of the Massachusetts Library System (MLS). "The Massachusetts Library System, a state-supported collaborative, fosters cooperation,

communication, innovation, and sharing among member libraries of all types. The MLS promotes equitable access to excellent library services and resources for all who live, work, or study in Massachusetts.”

The Blackstone Library receives Inter-library loan delivery from Optima four times per week and continues to participate in reciprocal borrowing with other certified Massachusetts libraries within the Central Western Massachusetts Resource Sharing Network (C/W MARS). Through the library’s membership in C/W MARS, our patrons have access to the card catalogs of hundreds of Massachusetts libraries.

The Children’s Librarian provides enrichment through story-time, craft sessions, and other children’s programming. The Young Adult Librarian and the Adult Services/Reference Librarian provide education and enrichment through programming, classes, book groups, and individualized instruction. These programs are supported through some operating budget dollars, grant funding, and the generosity of the Friends of the Blackstone Library. The Library participates in the Massachusetts summer reading program.

The Friends of the Blackstone Public Library is a dedicated group of volunteers. Their main objective is to support library programming and provide additional financial support. The Friends group provides museum passes to the patrons of the Library, and supports the purchase of these passes through fundraising and their ongoing book sale. The Friends group is a strong voice in Library advocacy.

Needs Assessments

The Board of Library Trustees is constantly striving to improve library services. The Trustees continually review their policies and create new or edit older policies based on library activity and concerns. They are forward thinking and strive to keep the Library current with new technology and new ideas in library outreach. The Board accomplishes these goals even within the confines of a limited operating budget. The Trustees are strong advocates for the Library’s place in the community.

In the strategic planning process, the Trustees and the Library Director determined that Library services must match the needs of the community. To achieve community involvement and a community voice, the Director developed a survey for the patrons of the Library and the public (non-library users). This questionnaire (see appendix 1) was available on paper at the Library, various community businesses, town departments, and on the library’s website and Facebook page. The survey was available to the public for two months. After the results were carefully scrutinized, the strategic plan goals were developed based on patron responses.

There were 150 surveys completed by the public. Results from the survey are below:

- 85% of the survey participants are Blackstone residents.
- 94% of the participants were Library users
- 86% of the participants had a current Blackstone Library card
- 95% of the participants were Library users with visits as follows:
 - a) 11.5% visit the Library two to four times per week
 - b) 22% visited the Library once a week
 - c) 23% visit the Library once a month
 - d) 15.5 % visit the Library twice a month
 - e) 5.4% visit once per year

It was noted in the survey that several patrons had stopped visiting the Library during the COVID-19 pandemic and are using Overdrive instead of print materials. When asked why they do not use the Library, they commented as follows:

- I have an Uxbridge card.
- Don't need it.
- I'm coming in soon for my library card!
- Often go to Franklin Library
- Covid
- Libraries are obsolete
- Open hours are usually not compatible
- Don't know why I don't. I would like to start.
- Mainly due to COVID restrictions and many of the programs I'd be interested in for my kids are during the workday when they are in school and daycare. One of them also has special needs and many of the activities would be difficult for him to attend to.

Library users were asked to select multiple reasons they use the library:

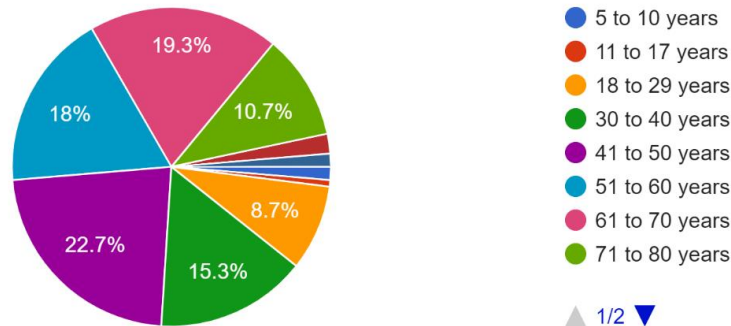
- 122 people browse for books and other materials
- 63 attend programs
- 28 fax, copy, scan or print
- 24 for socialization
- 7 access free wifi
- 43 borrow a museum pass
- 35 borrow a library of things item
- 3 borrow a mobile hotspot
- 4 use the device charging stations
- 20 attend meetings
- 15 to use a computer
- 1 to do puzzles
- 52 bring their children
- 2 bring their parents
- 12 use the quiet study rooms
- 4 for one-to-one tech classes

- 41 shop the Friends On-Going Book Sale

For the respondents of this survey, ages 41 to 50 were the biggest Library users, with ages 61 to 70 a close second, and ages 51 to 60 years third.

Please select your age

150 responses



The most important aspect of the Library were hours of operation, with the collection of materials coming in second, staff assistance third, and museum passes fourth in the list of importance. Sixty-five people ranked accessing content from home fifth, with programming close behind it.

- Surprisingly 80.8% find the Library's hours convenient, with 19.2% finding the hours inconvenient
- Patrons would prefer the following hours added to the Library's schedule:
 - a) 22.9% would like the Library to be open on Saturdays from 10 a.m. to 4 p.m.
 - b) 19.3% would like the Library to be open on Fridays from 10 a.m. to 5 p.m.
 - c) 12.1% would like the Library to be open on Tuesday from 10 a.m. to 8 p.m.
 - d) 12.1% would like the Library to be open on Thursday from 10 a.m. to 8 p.m.

The Library did well with most patrons being aware of statewide delivery and 73.3% of patrons using this service. However, 50% of survey respondents were unfamiliar with eBook and eAudio content that is available through the Library's webpage. Along with this, 61.2% of respondents were unfamiliar with the Library's eContent and online tools such as Mango and Chilton; with 79.3% of the respondents being unaware of the Library's streaming services, such as Hoopla and Qello.

Staff members received high scores for friendliness and helpfulness, with a score of 98.6%. Staff members receive high scores for word-of-mouth advertising for programs. The Library’s webpage and Facebook page are the most used sources for finding upcoming events.

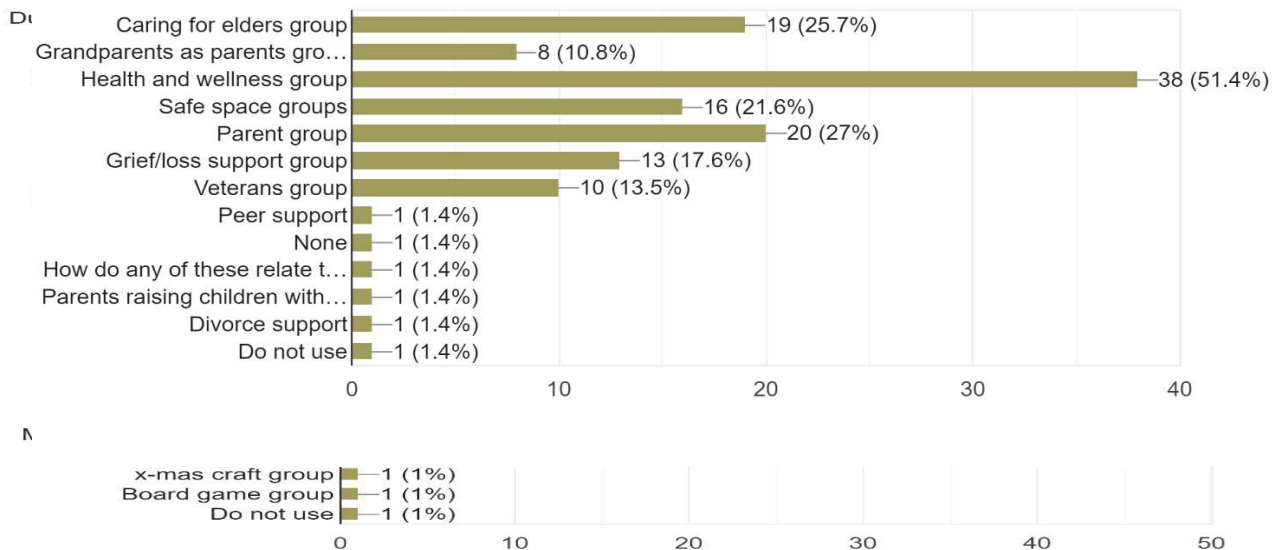
One of the survey questions concerning programming is: “The Library currently has a book group and a knitting group. What other ongoing groups and/or clubs would you like offered? The following answers are ranked in order of importance:

The Library currently has a book group and a knitting group. What other ongoing groups and/or clubs would you like offered? Please select all that apply.

104 responses

What support groups would you like offered? Please select all that apply.

74 responses



Patrons were surveyed about what Library support groups are important to them.

Survey participants were asked to share any other thoughts to benefit the Library's services.

The mix of commentary below is the unedited responses from the survey:

- Noticed a certain and conspicuous push of far left ideological material. As a publicly funded entity you should at least balance it out. It's all well and good to have the books available... to each their own... but to push a political agenda is rather inappropriate

- I LOVE the staff!! Lisa, Tressy, Donna, Ellen, Cheryl - core group of classy, intelligent ladies! Could not ask for a better team!! ♥
- Every single time I go into the library I am so proud, as a taxpayer of this wonderful building. The employees and volunteers could not be any nicer or helpful.
- Thank you all for a job well done....always above and beyond!!!
- Keep up the Christmas cookie walk
- Great library
- I love the library and any improvement would just make a great place better
- Even if you don't change a thing, the Library is a fantastic place!
- The library is one of Blackstone's greatest assets. If money is tight, go elsewhere to cut the budget
- We love the children programs
- Just a compliment. You are a true asset to the community. Thanks for all the great programming and services you offer. We are lucky to have such a fabulous library. Thank you, thank you, thank you!
- OUTDOOR ACTIVITY SUCH AS A QUIET TIME TO READ AND ENJOY THE WEATHER
- Outside seating
- The library is my "happy place"!
- Keep up the great work.
- Love the library!
- Coffee and tea station might be nice.
- Love our library! Best library we have belonged to
- I LOVE the library! The bright natural light! The setup! The staff! Great Quiet Rooms!! A true asset of the community! Good work!
- Definitely to partner with other organizations in town. The library offers so much and I don't think enough people know what you do (including myself)
- I love the library! The librarians are VERY helpful, friendly, and encouraging.
- I've been going to a few different libraries to find a good study spots and this is my favorite by far! The hours could just be tweaked for more time
- The library is one of my favorite things about this town. I enjoy every visit. The more programs you offer the better
- parking lot needs a refresh - new lines for parking spaces
- A great asset to our town!
- Appreciate the music events; maybe more cultural events, motivational speakers
- You all do an amazing job and have great ideas. Keep up the good work!
- The library and the staff are wonderful
- Great Job!!!!
- Library is an above average facility for the size of town it represents Staff are friendly and helpful. The collections are fairly encompassing. In person and Zoom Programs are varied and happen on a frequent basis.
- Since Covid, I have not really visited the library. Hopefully we can all get back to it in the near future.

- Miss Tressy in particular is a huge asset to the library. I find all the librarians really helpful and kind, except some of those part time summer kids.
- I would love to see more children's programing and after school programing, Consistent hours, especially Wednesday hours. Bedtime Math was a great program we did at another library that was well attended.
- Collaboration with neighboring towns (Millville)
- I like it
- Such a wonderful place.

Library Goals

Strategic Plan

1. Increase staffing in all areas of the Library to support patron education, outreach, programming, and safety.
 - Convert the Young Adult Librarian part time position to a full-time position.
 - Convert the Adult Service/Reference Librarian part time position to a full-time position.
 - Hire part-time support staff using marijuana impact funds.
 - Hire a Young Adult Assistant Librarian.
 - Hire an Assistant Children's Librarian.
 - Create a job description for a Technology Assistant to work with patrons and maintain the Library's computers.
 - Complete comprehensive cross training of all staff members in every area of Library Services.
2. Make outreach and accessibility a priority in all formats.
 - Staff members will work in cooperation with schools, other town departments, nonprofits and the like to provide cultural enrichment, educational, and dynamic events to the townspeople.
 - Investigate grant funding or corporate sponsorship of clubs.
 - Create programming of interest to adults, such as a cooking club, travel club, and business club.
 - Staff members will work together to offer Science, Technology, Engineering Art, Math (STEAM) opportunities for all ages at the Library as well as off site.
 - Create miniature book mobile events.
 - Expand the Library's Homebound Delivery Program.
 - Create a story walk in the community.
 - Display artwork created by members of the community.
3. Increase Hours
 - Evaluate current hours in relation to usage and public requests.
 - Evaluate available full-time and part-time staff hours.
 - Investigate other sources of funding for increased hours.
4. Library will evolve into an accessible community-based space, thriving as a social hub where individuals can meet for support and likeminded activities.
 - Address food insecurity in the community.

- Create library support groups and hire professionals to oversee them with corporate sponsorship and/or grant funds.
 - Enhance life-long learning opportunities.
 - Address work training and job fairs.
 - Develop interactive social groups.
5. The Library will continue to offer technology to community members.
- Train staff and patrons on all of the online resource tools and educational resources the Library has purchased.
 - Expand the mobile HotSpot program.
 - Create a staff committee to stay current with advanced changes in IT and technology.
 - Staff will create marketing strategies for patron access to Libby and online resources.
 - Schedule training sessions to demonstrate online resources for patrons.
 - Schedule technology events during special times of the year.
 - Create instructional videos that are “how to” about the Library’s collection of online resources.
 - Share online resources when doing outreach at venues such as the Senior Center or schools.
 - Create a new virtual program presence for those unable to get to in -person Library program.
 - Provide General Equivalency Degree technology resources.
 - Provide English as a Second Language technological resources.
 - Provide services to individuals with visual, auditory, or physical impairments through our continued partnership with the Worcester Talking Book Library.
6. Celebrate Diversity and cultural awareness
- Provide programs and services that promote appreciation and understanding of an individual’s personal heritage.
 - Maintain an equitable and diverse collection.
 - Create displays and informational centers to highlight cultural events.
 - Provide training programs on United States Citizenship.
 - Host cultural events to engage and educate the community.

Addendum

Strategic Plan Survey Questions

1. Are you a Blackstone resident?
 - ☐ Yes
 - ☐ No
2. Do you have a current Blackstone Library card?
 - ☐ Yes
 - ☐ No
3. Are you a Library user?
 - ☐ Yes
 - ☐ No
4. If you answered "no" please share why you don't use the library or its services:

5. How often do you visit the Library?
 - ☐ Two to four times per week
 - ☐ Once a week
 - ☐ Once a month
 - ☐ Twice a month
 - ☐ Once a year
 - ☐ Twice a year
 - ☐ Other...
6. Why do you visit the Library? Check all that apply.
 - ☐ To browse for books and other materials
 - ☐ To use the Quiet Study Rooms and/or Historical Room
 - ☐ To attend programs
 - ☐ I bring my child
 - ☐ I bring my parent
 - ☐ To do puzzles
 - ☐ To shop the book sale
 - ☐ To attend meetings
 - ☐ To use print, copy, fax or scan services



- To borrow a Mobile HotSpot
- To borrow a museum or parks pass
- To borrow a Library of Things item
- To use the device charging stations
- Socialization
- To access free Wi-Fi
- One to one tech classes with a staff member
- To use a computer
- Other...

7. Please select your age.

- 5 to 10 years
- 11 to 17 years
- 18 to 29 years
- 30 to 40 years
- 41 to 50 years
- 51 to 60 years
- 61 to 70 years
- 71 to 80 years
- 80 plus
- I prefer not to answer.

8. Which items are important to you when using the Library? Please check all that apply.

- Accessing online content from home
- Accessibility
- Collection of materials
- Home delivery for homebound patrons
- Hours of operation
- Library of Things items
- Museum passes
- Printing, copying, faxing and scanning services
- Programming
- Staff assistance
- Technology

9. Do you find the Library's hours of operation convenient? The hours are Mondays 9 a.m. to 8 p.m., Tuesdays and Thursdays 12 p.m. to 8 p.m., and Fridays and Saturdays 10 a.m. to 2 p.m.

- Yes
- No

10. What additional Library hours would you prefer? Check all that apply.

- ☐ Tuesdays from 9 a.m. to 8 p.m.
- ☐ Tuesdays from 10 a.m. to 8 p.m.
- ☐ Thursdays from 9 a.m. to 8 p.m.
- ☐ Thursdays from 10 a.m. to 8 p.m.
- ☐ Fridays from 10 a.m. to 4 p.m.
- ☐ Fridays from 10 a.m. to 5 p.m.
- ☐ Saturdays from 10 a.m. to 4 p.m.
- ☐ Saturdays from 10 a.m. to 5 p.m.
- ☐ Leave hours as they are



11. Do you make use of our statewide delivery service which allows you to borrow items from other libraries?

- ☐ Yes
- ☐ No

12. Do you use your Library account from home to order books and other materials?

- ☐ Yes
- ☐ No
- ☐ I did not know that was an option

13. What is your one preferred book format? Please check all that apply.

- ☐ Hardcover book
- ☐ Softcover book
- ☐ Paperback
- ☐ Large print
- ☐ Audio book
- ☐ eBook
- ☐ eAudio book
- ☐ Graphic Novel
- ☐ Braille

14. The Library has a special collection of large print, audio books, graphic novels, and sci-fi/fantasy. What other collections interest you? Please check all that apply.

- ☐ Travel
- ☐ Romance
- ☐ Self-help
- ☐ Christian
- ☐ Horror
- ☐ Language Learning
- ☐ Western
- ☐ LGBTQ

- ☐ Other...

15. Are you familiar with our eBook and eAudio content?

- ☐ Yes
- ☐ No
- ☐ Somewhat

16. If you answered yes or somewhat to the previous question, please select all that you use.

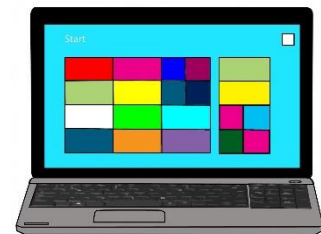
- ☐ Overdrive through CWMARS (eBooks, eAudio, magazines)
- ☐ Hoopla
- ☐ Digital newspapers
- ☐ Libby

17. Are you familiar with our online content and tools?

- ☐ Yes
- ☐ No
- ☐ Somewhat

18. If you answered yes or somewhat to the previous question, please select all that you use.

- ☐ A to Z databases (World Culture, World Food, USA, Maps)
- ☐ Artist Works
- ☐ Brainfuse Homework Help
- ☐ Chilton Car Manuals
- ☐ Cypress Resume
- ☐ Infobase Learning Cloud
- ☐ Legal Forms
- ☐ Mango Languages
- ☐ Massachusetts Statewide Databases
- ☐ Price It!
- ☐ Testing & Education Reference Center
- ☐ Universal Class
- ☐ Valueline
- ☐ World Almanac
- ☐ World Religions
- ☐ Writer's Reference Center



19. Are you familiar with our streaming services?

- ☐ Yes
- ☐ No

- ☐ Somewhat

20. If you answered yes or somewhat to the previous questions, please check all that you use.

- ☐ Qello Concerts
- ☐ Hoopla
- ☐ Just for Kids Access Video

21. Do you find our staff friendly and helpful?

- ☐ Yes
- ☐ No

22. Please rate the front desk customer service:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Needs Improvement
- ☐ N/A

23. If you use the Children's Room, please rate the services, including materials (books, DVDs, audio, reference, magazines, & newspapers):

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Needs Improvement
- ☐ N/A

24. If you use the Young Adult Section, please rate the services, including materials (books, DVDs, audio, reference, magazines, & newspapers):

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Needs Improvement
- ☐ N/A

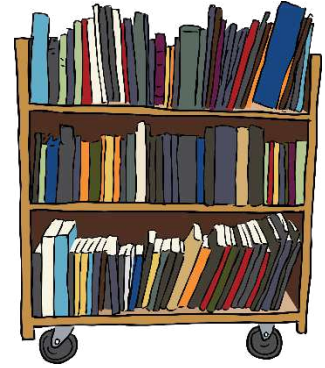
25. If you use the Adult Section, please rate the services, including materials (books, DVDs, audio, reference, magazines, & newspapers):

- ☐ Excellent
- ☐ Good

- ☐ Fair
- ☐ Needs Improvement
- ☐ Poor
- ☐ N/A

26. Please rate your ease in finding items on the shelves:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ N/A



27. Please rate the cleanliness of the building:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ N/A

28. Please rate the outdoor space including benches and gardens:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Needs Improvement
- ☐ N/A

29. Do you feel that there is adequate lighting in the parking lot?

- ☐ Yes
- ☐ No

30. Please rate the handicapped accessibility:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Needs Improvement
- ☐ N/A

31. Please rate the Library's webpage:

- ☐ Easy to use
- ☐ Adequate
- ☐ Needs Improvement
- ☐ Never used it

32. Please rate the Library's Facebook page:

- ☐ Great
- ☐ Average
- ☐ Needs Improvement
- ☐ Never used it

33. How do you find information about the Library? Check all that apply.

- ☐ Library webpage
- ☐ Facebook
- ☐ Instagram
- ☐ Cable television
- ☐ Newspaper
- ☐ Outdoor sign
- ☐ By phone
- ☐ In person
- ☐ Word of mouth

34. Please rate the variety of programs offered:

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ N/A

35. Have you attended musical, instructional, art, and craft programs at the library?
Check all that apply.

- ☐ Yes, for an adult program.
- ☐ Yes, for a young adult program
- ☐ Yes, for a children's program (parent or child filling out this survey).
- ☐ I would like to, but I am unable to attend.
- ☐ No

36. What types of Children's Programs would you like added:

37. What types of Young Adult Programs would you like added?

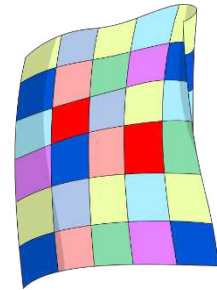
38. What types of Adult Programs would you like added?

39. Do you prefer in-person programming, virtual programming or a hybrid?

- ☐ In-person
- ☐ Virtual
- ☐ Hybrid

40. The Library currently has a book group and a knitting group. What other ongoing groups and/or clubs would you like offered? Please select all that apply.

- ☐ Anime club
- ☐ Card game group
- ☐ Chess club
- ☐ Cooking club
- ☐ Drawing group
- ☐ Dungeons and Dragons club
- ☐ Exercise groups
- ☐ Gardening club
- ☐ Health and wellness group
- ☐ Hiking club
- ☐ Homework club
- ☐ LGBTQ group
- ☐ Nature club
- ☐ Networking group
- ☐ Parent and child book club
- ☐ Play groups
- ☐ Photography group
- ☐ Quilting group
- ☐ Running club
- ☐ Scrapbooking group
- ☐ Walking club
- ☐ Writing group
- ☐ Other...



41. What support groups would you like offered? Please select all that apply.

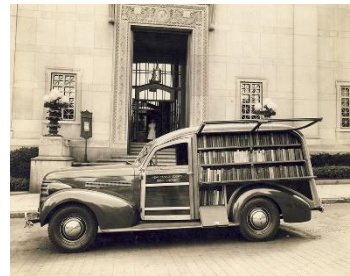
- ☐ Caring for elders group
- ☐ Grandparents as parents group
- ☐ Health and wellness group
- ☐ Safe space groups
- ☐ Parent group
- ☐ Grief/loss support group

- Veterans group
- Other...

42. Please add any suggestions for support groups below:

43. What types of outreach services would you like to be added?

- Bookmobile
- Traveling book group
- Traveling story-time
- Traveling library card sign-up
- Traveling craft programs
- Traveling painting classes
- Traveling tech classes
- Other...



44. Do you participate in the Library's annual summer reading program?

- Yes
- No

45. If you answered yes to the previous question, please select an option below:

- Children's summer reading
- Young Adult summer reading
- Adult summer reading

46. Did you participate in Summer Reading in-person or online via Beanstack!?

- In-person
- Beanstack!

47. If you answered no to the previous question, please tell us why?

- Not interested
- Not enough time to read
- I did not know about it
- Not convenient

48. Do you feel that there are enough adequate quiet areas in the Library?

- Yes

- ☐ No
- ☐ Somewhat

49. Do you consider the Library a community center?

- ☐ Yes
- ☐ No

50. Please list community related events you would like the library to offer. For example, new to town meet and greets, job fairs, memory cafes, etc.

51. Do you feel that the Library is a welcoming place?

- ☐ Yes
- ☐ No

52. Please share any other thoughts to benefit the Library's services:

Thank you for taking our survey!

